



May Bank Holidays Delivery Schedule 2026

Please read this information carefully if you need medication around the May bank holiday period.


During public holidays such as the May day bank holidays, courier networks are extremely busy, and delivery times can be longer than usual. Our team also needs time for clinical review and prescriber approval to ensure all orders are safe and appropriate — especially for time-sensitive medications. Planning ahead helps avoid stress and ensures better chances of delivery on time.

Guaranteed Delivery Cut-Off Dates

To ensure your medication arrives before the May Day Bank Holidays, please place your order and have it approved by a prescriber by the dates and times below:

- **Last guaranteed order and approval date for Early May Bank Holiday delivery: 12:00 pm on Thursday 30th April 2026**
- **Last guaranteed order and approval date for Spring Bank Holiday delivery: 12:00 pm on Thursday 21st May 2026**

Orders placed and approved after this time may still be processed and dispatched but **cannot be guaranteed to arrive before either of the May day bank holidays.**

 Please note: weight-loss medicines are time-sensitive. If safe delivery within the required timeframe cannot be guaranteed, we may be unable to supply - please plan ahead.

Dispatch & Delivery Information

Due to **courier closures and reduced services during the Early May bank holidays:**

- **No dispatches will take place on 1st May and 4th May 2026**

 **Normal dispatch resumes: Tuesday 5th May 2026**

Due to **courier closures and reduced services during the Spring bank holidays:**

- **No dispatches will take place on 22nd May and 25th May 2026**

 **Normal dispatch resumes: Tuesday 26th May 2026**

Courier delivery speeds vary and holiday volumes can affect timing. Royal Mail and tracked courier services may take longer than usual in the final week before May Day bank holidays. If timing is critical, choosing special delivery options where available can help prioritise your parcel.

How to Contact Us

- Email: hello@onlinemeds.co.uk (*recommended during reduced hours*)
- Live chat: via WhatsApp on 01902 288213 (*recommended during reduced hours*)
- Phone: Urgent clinical queries on 01902 288213 during opening times

Urgent Medical Advice

If you need urgent medical help outside our hours:

- Contact NHS 111 (online or by phone)
- In a medical emergency, call 999 immediately

Important Notes

Courier services may experience delays due to heavy seasonal demand. Tracking information is your best tool to see where your parcel is and if any delays occur.

Cold-chain medications such as weight-loss injections are packed to preserve temperature control, but extended transit times may still impact delivery performance.

All usual Delivery, Returns & Cancellation Terms and Conditions still apply.

Thank you for choosing onlinemeds